



م. holidu

kigo

Partner onboarding guide



WELCOME TO HOLIDU!

Whether people are looking for a finca in Mallorca or a villa in Tuscany, Holidu's mission is to make the finding and booking of vacation rentals quick and simple. As a price comparison specialist in holiday rentals, Holidu allows users to browse millions of properties from more than 300 partner websites. Holidu provides travelers with an advanced, easy to use and transparent search functionality that is optimized for all devices (including mobile).

Launched in 2014, Holidu is one of the fastest growing European tech startups and currently offer their services in 11 languages and 21 countries. Their top sales markets are Germany, France, Italy, Spain, USA, Brazil and the Netherlands. They work with both global portals and local experts from every region in order to provide the best experience and service to the final customer.

Joining Holidu as a partner means having your properties listed on a platform that is created with the user experience in mind, and therefore, a highly performing and converting tool for agencies.

Holidu focuses on its partners as much as on its customers. For this reason, they have a team of dedicated account managers, each of them with specific market knowledge and language skills to ensure a quick and flawless communication.

We are on a journey to simplify the vacation rental market and we want you to be part of it.

We are looking forward to having you on board!

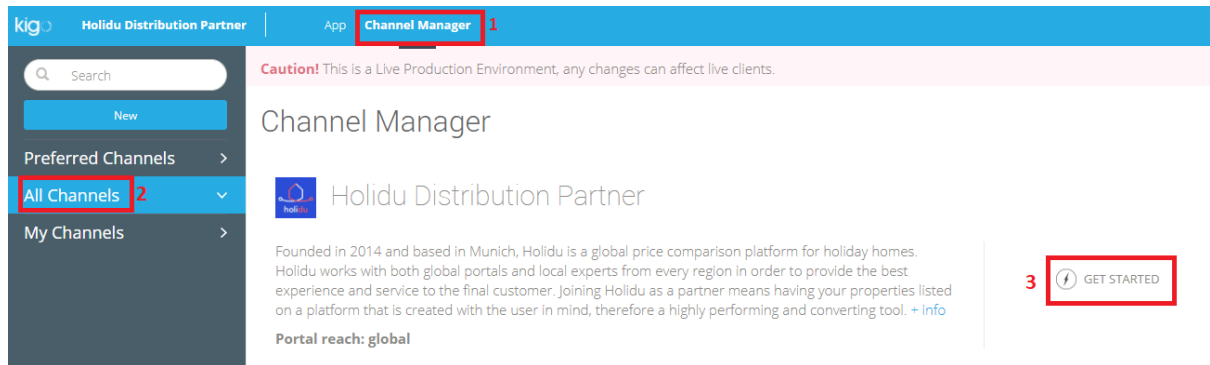
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|------------------------------|----------|
| <u>CONNECTING TO HOLIDU</u> | <u>4</u> |
| <u>QUALITY CONTROL</u> | <u>5</u> |
| <u>INTEGRATION</u> | <u>5</u> |
| <u>ACCEPTED LANGUAGES</u> | <u>6</u> |
| <u>ACCEPTED CURRENCIES</u> | <u>6</u> |
| <u>BOOKING PROCESS</u> | <u>7</u> |
| <u>COMMERCIAL AGREEMENT</u> | <u>7</u> |
| <u>IMPORTANT INFORMATION</u> | <u>7</u> |

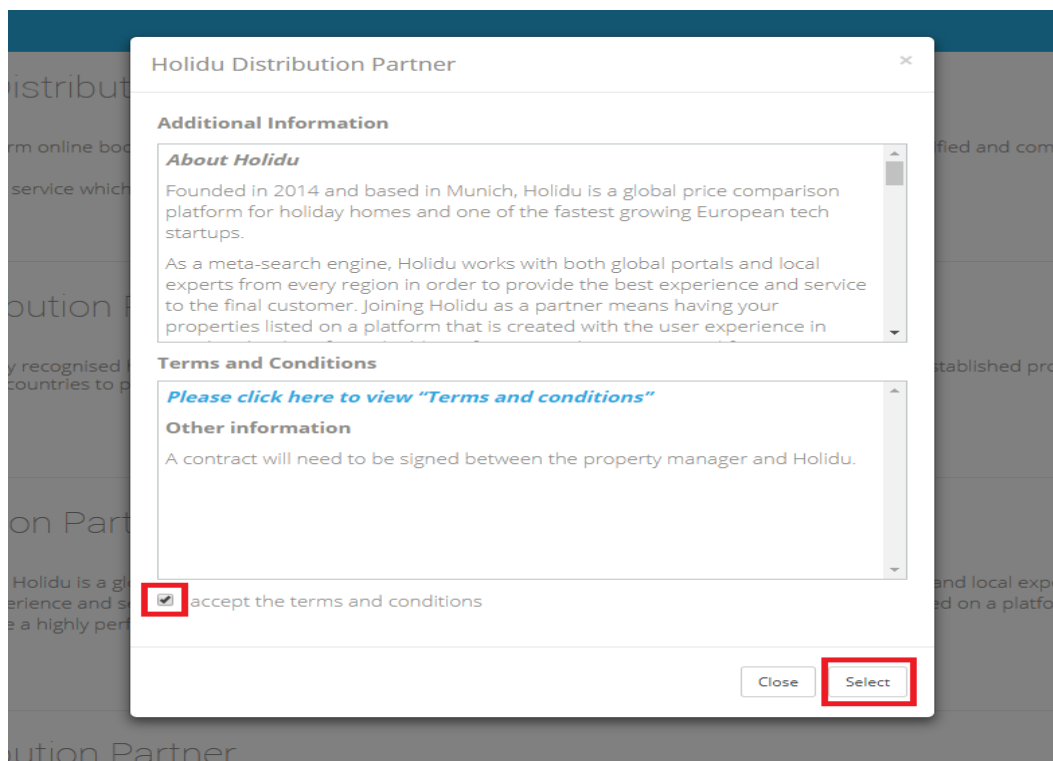
CONNECTING TO HOLIDU

Connecting your properties to Holidu is simple, just follow these simple steps:

1. Login to your Kigo account and go to the Channel Manager section
2. Find Holidu and click on "Get started"



3. After clicking on "Get started", a pop-up will appear. Please make sure to review all the information and our "Terms and Conditions". By clicking on select you accept Holidu's terms and conditions. You will also be asked to fill in a short questionnaire that contains necessary information for proceeding with the connection.



4. Once this is done, we will receive your connection request and you will be contacted by your dedicated account manager.
5. Before starting the integration, you will have to sign a contract with Holidu.

QUALITY CONTROL

Working with over 7 million properties taught us a couple of things in terms of which properties get bookings and which don't.

Quality matters when it comes to maximizing your bookings on Holidu so we advise to follow these guidelines:

- Only instantly bookable properties (*)
- Correctly defined prices (*)
- Have at least 10 photos (*)
- Correctly defined minimum stay (*)
- Correctly defined name, category, capacity and coordinates
- Apartment unit size in square meters
- Correctly defined number of bathrooms
- Have a minimum of 3 choices of amenities marked
- Have a minimum of 500 characters in the property description

(*) mandatory

INTEGRATION

Holidu's connection with Kigo integrates the following:

- Photos
- Property descriptions and features
- Prices per accommodation
- Prices per person
- Availability
- Discounts and supplements
- Minimum stay
- Cancellations
- Permitted check-in and check-out dates
- Real-time price calculation
- Real-time availability check
- Booking via Web Services

We do not integrate:

- Permitted hours of entry
- Modifications to existing reservations

The integration is done by Holidu and takes on average between 3 and 4 weeks to be completed. You will be informed by your dedicated account managers once the properties go live.

ACCEPTED LANGUAGES

Holidu operates in 21 markets worldwide and we publish content in the following languages:

- English
- German
- French
- Italian
- Spanish
- Portuguese
- Dutch
- Danish
- Swedish
- Norwegian
- Polish

Your properties will be published only on the domains where you have content available in the local language.

ACCEPTED CURRENCIES

We support the following currencies:

- Euro
- US Dollar (USD)
- British Pound (GBP)
- Canadian Dollar (CAD)
- Australian Dollar (AUD)
- New Zealand (NZD)
- Swiss Franc (CHF)
- Swedish krona (SEK)
- Danish krone (DKK)

- Norwegian krone (NKK)
- Polish zloty (PLN)
- Brazilian real (BRL)
- Mexican peso (MXN)

BOOKING PROCESS

The booking process happens on Holidu's websites.

Once the customer books a rental, she will receive a confirmation email from Holidu and a second confirmation from your side. This second email has to be configured by you in Kigo and has to contain your preferred payment methods for the user to proceed.

Please note that Holidu does not process payments so the payment goes directly to you.

COMMERCIAL AGREEMENT

Holidu work on a commission-based model with no upfront costs, which allows a risk-free collaboration solely focused on maximizing bookings.

As Holidu do not process payments, you will receive an invoice at the beginning of the month subsequent to the one when the booking took place.

IMPORTANT INFORMATION

Before connecting your properties to Holidu, you will have to select one of the cancellation policies offered in the [integration questionnaire](#).

The cancellation policy you select will be applied to all your properties.

It is your responsibility to set up/send a confirmation to Holidu's users within 48 hours of the booking with instruction to proceed with the payment.



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